# **Responding Online**

The 2020 Census is happening now. You can respond online using your computer, smartphone, or tablet. You can also respond by phone or by mail.

### **Getting Started**

You can respond to the 2020 Census by visiting our online questionnaire today.

If you are responding online, please note that you cannot save your progress and that you must complete the census in one sitting. (You can preview the <u>questions asked</u>.)

You're just one click away.

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### **Language Support**

You can complete the online questionnaire in the following languages: English, Spanish, Chinese (Simplified), Vietnamese, Korean, Russian, Arabic, Tagalog, Polish, French, Haitian Creole, Portuguese, and Japanese.

To access the 2020 Census questionnaire in English, click the "Respond" button on this page or navigate to <a href="may2020census.gov">my2020census.gov</a>. There, click on the globe icon at the top of the page and select the language. You can also select your preferred language there at the bottom of any screen.

On a smartphone, once you are at <a href="my2020ce">my2020ce</a> right corner of the window, touch "English," as

To help you respond, the Census Bureau also including American Sign Language, as well a learn more.

#### **Your Unique Census ID**

The quickest way to respond to the 2020 Census is online with your Census ID, which easily links your response with your address. However, you can respond without a Census ID and still be linked with your address.

This ID can be found on the <u>letter</u> or questionnaire you received from the Census Bureau. After selecting the "Start Questionnaire" button on the online form, you will be prompted to enter your ID. All 2020 Census IDs have 12 characters (letters and numbers).

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Visit What To Look for in the Mail to see images of where the ID is located on each mailing from the Census Bureau.

If you've typed in your Census ID and receive an error message, please check that you have the right number typed in, and that no one in your household has responded to the 2020 Census yet. Only one person per household should use your Census ID.

## **Trouble Finding Your Census ID?**

If you have not received anything from the Census Bureau yet, you can still respond online without your Census ID. Visit the online form and select "Start Questionnaire." Below the ID field, choose the link that says, "If you do not have a Census ID, click here."

#### **Confirm That Your Form Is Complete**

Once you complete your questionnaire online, a confirmation number will appear to indicate that your response was submitted successfully.

If you closed your browser before seeing a confirmation page, return to the online questionnaire and resubmit. If at any time you experience errors responding to the Census online, we recommend opening a new browser window and trying again.

Ready to get started?

#### Frequently Asked Questions

EXPAND ALL	COLLAPSE ALL
I received a pape	er questionnaire in the mail. Can I still respond online?
What is the confirmation number?	
Can you provide	me with a new/different Census ID?
What do I do if I	can't find my Census ID?
I did not receive	anything in the mail. How do I respond?
I have a letter tha	at tells me to go online but I can't. How do I respond?
How do I correct	a mistake on the online form?

Need Help?

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#### **Contact Us**

There are several ways to connect with the U.S. Census Bureau.

## Language Support

The Census Bureau offers resources in English and 59 other languages to ensure that everyone can respond to the 2020 Census.

## Help & FAQs

We want to make sure you have answers to all of your questions about the 2020 Census.

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