

Responding by Mail

To respond to the census, you can mail back the paper questionnaire sent to your home. You can also respond online or by phone.

Getting Started

Most households received their invitation to respond to the 2020 Census in March. These official Census Bureau mailings included detailed information and a Census ID for completing the census online.

In mid-April, the Census Bureau began mailing paper questionnaires to homes that have not yet responded online or by phone.

To see a sample copy of the paper questionnaire, and for more information on answering each question, please visit [Questions Asked](#).

Verifying Your Questionnaire

There are several ways you can confirm that the 2020 Census questionnaire you received is legitimate:

- The outer envelope's return address will say "**U.S. Census Bureau**" and "**U.S. Department of Commerce**," which is the Census Bureau's parent agency.

- The return address will also show:

U.S. Census Bureau
National Processing Center
100 Logistics Avenue
Jeffersonville, IN 47144

- The enclosed envelope for mailing the completed paper questionnaire will be addressed to either **Jeffersonville, IN**, or **Phoenix, AZ**, where the Census Bureau has mail processing centers.

When in doubt, you can review sample copies of all official Census Bureau mailings for the 2020 Census.

The Census Bureau will never ask you for:

- Your full Social Security number.

- Your bank account or credit card numbers.
- Anything on behalf of a political party.
- Money or donations.

In addition, the Census Bureau will not contact you on behalf of a political party. To learn more, visit [Avoiding Fraud and Scams](#).

Language Support

Bilingual invitations and paper questionnaires in English and Spanish will be sent to select areas of the country.

To help you respond, the Census Bureau also offers webpages and guides in 59 non-English languages, including American Sign Language, as well as guides in Braille and large print. Visit [Language Support](#) to learn more.

You can choose to respond to the census online, by phone, or by mail. Click the button to respond online.

Frequently Asked Questions

EXPAND ALL

COLLAPSE ALL

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- I made a mistake on my paper form. How do I correct it?

 - Can I complete the paper form if there are more than six people in my household?

 - I have a letter that tells me to go online but I can't. How do I respond?

 - How do I receive a paper form?

 - How can I report a vacancy on a paper questionnaire?

Need Help?

Contact Us

There are several ways to connect with the U.S. Census Bureau.

Language Support

The Census Bureau offers resources in English and 59 other languages to ensure that everyone can respond to the 2020 Census.

Help & FAQs

We want to make sure you have answers to all of your questions about the 2020 Census.